- WAC 480-100-197 Adjudicative proceedings where public testimony will be taken. (1) For adjudicated proceedings, when scheduling a hearing to take testimony from the public, the timing, location, and amount of notice to the public or to customers will be addressed in the prehearing conference order.
- (2) The notice must include all information contained in WAC 480-100-194(4), except the public involvement information in WAC 480-100-194 (4)(j). A utility must include either of the following public involvement language:
- (a) Commission-suggested language that is available from the commission's designated public affairs officer; or
- (b) Utility-developed language that must include the commission's mailing address, toll-free number, docket number, and a brief explanation:
- (i) How to participate in the commission's process by mailing or faxing a letter, or submitting an email;
  - (ii) How to contact the commission for process questions; and
- (iii) The date, time and location of the public hearing.(3) Methods of notice permitted include a bill insert, bill message, printing on the billing envelope, a separate mailing to all affected customers or, if the utility has the capability and the customer has authorized, by email.
- (4) In addition to each affected customer, a utility must notify at least one newspaper of general circulation, and at least one radio station and at least one television station in the area or each of the areas affected.

[Statutory Authority: RCW 80.01.040 and 80.04.180. WSR 02-11-081 (Docket No. U-991301, General Order No. R-498), § 480-100-197, filed 5/14/02, effective 6/17/02.]